



Limited Lifetime Warranty

Protection for Your Investment (Residential Purchaser)

Wren Retail, Inc. (“**We**” or “**Us**”) extends the following limited lifetime warranty (“**Limited Warranty**”) to the first Residential Purchaser (“**You**” or “**Your**”) of a cabinet manufactured by Us (each, a “**Product**”). This Limited Warranty is only applicable to Products sold to the first Residential Purchaser for the warranty period set forth below. Except as allowed below or as required by applicable law, You may not assign or transfer this Limited Warranty.

WHO IS A RESIDENTIAL PURCHASER? Under this Limited Warranty, a “**Residential Purchaser**” means any of the following:

- a natural person who purchases and installs (whether individually or by a third party on such natural person’s behalf) the Product in a dwelling that is owned and used by that natural person as a primary or secondary home;
- any natural person or business such as a builder, contractor or developer that purchases and installs the Product in a newly constructed or remodeled dwelling that will be used by the then-current owner or purchaser of that dwelling as a primary or secondary home. In such situation, this Limited Warranty may be assigned by the builder, contractor or developer to the then-current owner or purchaser who uses the dwelling as a primary or secondary home. Such then-current owner or purchaser must be a natural person.

Under this Limited Warranty, a primary or secondary home does not include rental property. This Limited Warranty does not apply to landlords, leasing companies or other commercial purchasers.

WHAT DOES THIS LIMITED WARRANTY COVER? Subject to the exclusions and limitations set forth in this Limited Warranty, We warrant to You that each Product will be free from defects in design, material and workmanship, under normal use and maintenance.

WHAT IS THE WARRANTY PERIOD? The warranty period for Your Product begins on the date the Product was purchased and continues for so long as You qualify as the Residential Purchaser of that Product. Your warranty is valid only if You use the dwelling as Your primary or secondary home and does not extend to future owners or occupants. Your warranty will be immediately voided in the event You lease Your dwelling to any person or business, regardless of the length of such lease term.

DISCLAIMER OF OTHER WARRANTIES: Except for the warranties set forth in this Limited Warranty, to the maximum extent permitted by applicable law, We disclaim all other warranties with respect to the Products, including statutory warranties of merchantability and fitness for a particular purpose. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EXCEPT AS OTHERWISE EXPRESSLY PROVIDED IN THIS LIMITED WARRANTY, WE WILL HAVE NO LIABILITY TO YOU FOR ANY PRODUCT WARRANTIES OR LIABILITIES, OR ANY STATUTORY CONDITIONS OR WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES, SUCH AS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

WHAT DOES THIS LIMITED WARRANTY NOT COVER? The Limited Warranty does not apply to any Product:

1. installed or used outdoors;
2. used for purposes for which it is not designed or intended by Us;
3. subjected to misuse, vandalism, abuse, negligence, accident or unauthorized modifications;
4. improperly stored (if the Product must be stored, it should be covered and stored in a humidity and temperature controlled environment, away from direct sunlight);
5. improperly installed, cleaned or maintained (for more information regarding the proper use and care of the Product, please consult the applicable Use and Care Instructions that accompanied the Product);
6. subjected to improper temperature, moisture and/or humidity extremes (temperature outside the range of 50-85°F (10-29°C) and humidity outside the range of 30-55% are considered extreme);
7. damaged by fire, flood, acts of God or other external causes beyond our control;



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8. varying in color and characteristics due to age, sunlight, smoke or other environmental conditions;
9. exhibiting any effects on the color and/or integrity of the finish or appearance due to the use of abrasive cleaners, cleaners that contain chlorine, acidic cleaners, scuffing sponges or steel wool; and/or
10. exhibiting normal wear and tear.

In addition, natural materials may vary in color and characteristics and exhibit subtle changes as they age. For example, painted doors, drawer fronts and face frames may eventually have visible cracking around the joint area, and cabinet colors may darken or lighten over time. These variations are considered to be the nature of the material in relation to their environmental exposure and are not covered under this Limited Warranty.

SOLE AND EXCLUSIVE REMEDY: In the event of a defect in the workmanship or materials of a Product or Product component occurring during the warranty period described above, We will, at our option, repair or replace any defective Product or Product component; provided, if it is not commercially feasible to repair or replace a defective Product or Product component, We may refund the original price paid by You for the defective Product or Product component, or provide a credit towards a similar type of product sold by Us. The foregoing are Your sole and exclusive remedies for any Product defect or non-conformity. By way of example, but not limitation, the following costs and expenses are not covered by this Limited Warranty: (1) labor costs for the original installation, removal, or reinstallation of the Product, or defective part thereof; (2) labor costs or material charges for the removal, reinstallation, repainting, refinishing or replacement of items (other than the Product) or building materials incurred in order to repair or replace the defective Product or component. For example, costs associated with the following will not be reimbursed: counters, sinks, tiles, flooring, accessories, appliances or plumbing fixtures. When a claim for warpage, joint separation or wood growth is submitted, We may, at our option and after inspection, defer action for up to 12 months to allow the Product to acclimate to the installed environment. Further, We reserve the right to modify or alter any Product design, specifications or materials without obligation to make similar changes to Products previously manufactured or sold by Us.

The repair or replacement remedies offered by Us under this Limited Warranty are contingent on the current Product offerings of styles and construction options within our Product line at the time a warranty claim is made by You. If a valid warranty claim is filed for an obsolete Product, We reserve the right, at our sole option, to honor its repair or replacement obligations under this Limited Warranty by replacing the affected Product or component with a new Product or component of the same or approximate style or color from our current Product line or offerings. If a Product or components are replaced or repaired, We cannot guarantee an exact match with the finish or appearance of other products or fixtures installed at Your dwelling. This is due to changes that may occur during the Products' natural aging process, affecting its color and/or grain.

LIMITATION OF LIABILITY: Subject to the sentence immediately hereafter, our maximum liability under this Limited Warranty is limited to the total purchase price of the Products You have actually paid Us. Notwithstanding anything to the contrary contained in this Limited Warranty, to the maximum extent permitted by applicable law, We will not be liable under any circumstances or due to any event whatsoever for special, punitive, exemplary, consequential or indirect damages, including loss of income or revenue, loss of business, loss of anticipated saving or loss of data.

We shall not be liable to You or responsible for losses or damage incurred by You which arise as a result of You providing to Us incorrect measurements, plans, specifications, choices or details, or failure by You to take account of the features, size and shape of the space in which You wish to install our Products.

HOW DO YOU OBTAIN WARRANTY SERVICE? This Limited Warranty can also be found online at <https://www.wrenkitchens.com/us/cabinet-warranty>. To obtain more information regarding the Product or to make a claim under this Limited Warranty, please refer to <https://www.wrenkitchens.com/us/cabinet-warranty> for our contact information. A dated sales receipt as proof of purchase is required to obtain benefits from this Limited Warranty.